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CALL FOR INSPECTION: PARACHUTE BRIDLES

PRODUCT CONCERNED:

- Solo Dyneema parachute bridles REF: ELESOLODYNEEMA
- Tandem Y Dyneema parachute bridles REF : ELEBIY
- Tandem H Dyneema parachute bridles REF: ELEBIH

RECIPIENTS OF THE DOCUMENT: Every pilot having SUPAIR bridles listed above.

D pilots

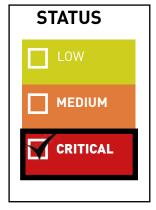
schools

d clubs

₩ dealers

workshop

DEADLINE: It is imperative that you execute this manipulation before your next flight.



PROBLEM DESCRIPTION:

Possible absence of a safety seam on solo or tandem parachute bridles

Facts / Observations:

We had 4 customers reporting that one of their parachute bridles is missing a safety seam. As a precautionary measure, we ask that you inspect your bridles.

Persons able to carry out this verification:

All persons in possession of the product concerned.

NB: If you do not feel able to carry out this check, please contact our after-sales service in order to carry out the check, either at distance (photos or videos), or by returning your bridles to us to be inspected here.

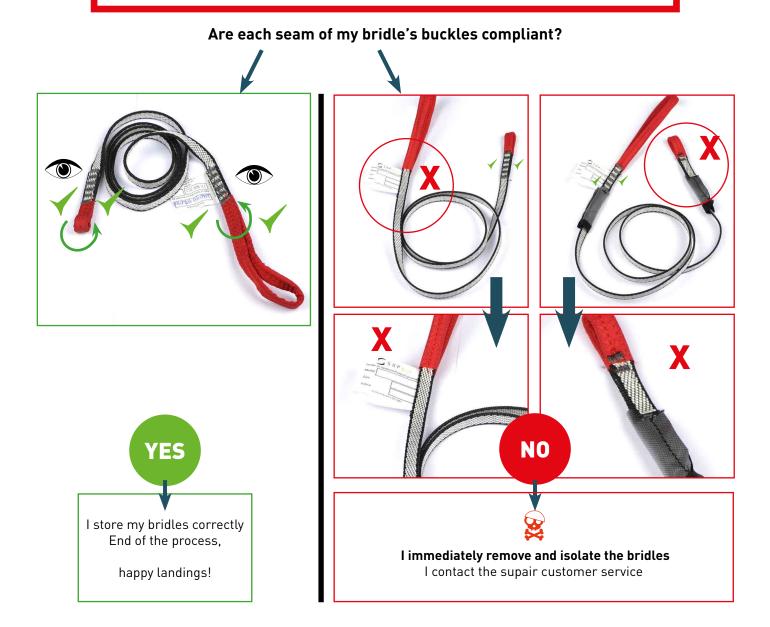
Inspection procedure to be followed:

You need to check for the presence of this seam (grey thread) as shown in the following photo. To do this, you must have access to the riser attachment points on the harness and the parachute.

NB: It is not necessary to deploy the parachute or to disconnect the bridles from the harness to execute this check.



Check on EACH SIDE of EACH LOOP that the seam is present AND complete with 6 distinct ways of stitches



Remove and isolating process:

If you have detected a missing seam, remove the affected bridle, cut it in half (to make sure you do not use it again). Take a photo of the non-conforming bridle cut in half. Contact SUPAIR's after-sales service by email with the photo. As soon as we receive your email, we will send you a new pair of bridles free of charge as soon as possible. If you wish, you can also return the bridle concerned to the following address:

SUPAIR SAS service SAV
34 rue Adrastée
74650 Chavanod- France
Tel: +33 4 50 45 75 29 - email: sav@supair.com

We are aware of the difficulties that this call for inspection may cause and we apologize. The safety of our customers remains our priority and we are fully committed to helping you. Thank you for your understanding.

The SUPAIR team